



SUREURO Guide for Sustainable Property and Facility Management

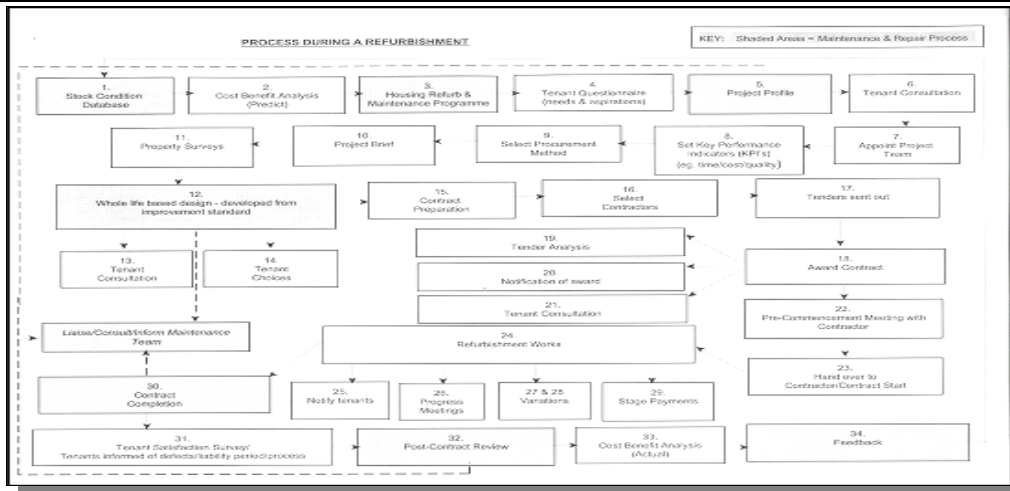
This is a guideline for sustainable facility management for a housing association.

The background and philosophy of the Sustainable Property and Facility Management is that the average time of a sustainable refurbishment project is between three and eight years, during the other 50 or 100 years, or even longer period, the housing association is dealing with (daily) property and facility management!

In other words the society, the tenants and the housing associations can improve their policy by using the proper (daily) property and facility measure guideline.

The SUREURO Sustainable Property and Facility Management Guide includes:

- Best practices
- Recommendations
- Guidelines for improvements of (daily) Property and Facility Management in a more sustainable way.
 - o Involvement and co-operation with the tenants
 - o Maintenance and Repair (including long term maintenance)
 - o Day to day servicing of dwellings
 - o Maintenance of out door areas
 - o Energy and Water
 - o Waste management
 - o Ventilation
- More practical approach
- More focused to sustainability.



In order to promote sustainable development in the management and maintenance of housing companies sustainable facilities management is needed continuously. So it is not only a question how a refurbishment project is managed in a sustainable way but also how a refurbished building is to be used and maintained in a most optimum and sustainable way over years to come after the refurbishment phase.

Sustainable facilities management means sustainable actions in all facilities management areas from continuous energy use of machinery and chemicals from day to day servicing to planned repairs.

The guidebook is a short guidance for those involved in management and maintenance in housing companies and contains models and guidelines of best practises in order to inspire to more sustainable management and maintenance.

The guide is divided in two major parts. Firstly how environmental and sustainable fa-

cilities management matters should be taken into account, i.e. what is a back ground of environmental aspects in general and how these could be handled in housing companies also in co-operation with the tenants.

The other major part of the guide deals with the environmental matters more detailed and with some examples in all sustainable facilities management areas.

Added value:

To inspire and give general recommendations solutions in the facility management process to diminish costs within the SUREURO way of thinking. To deliver a new guide on facility management which does not exist in all countries

Typical users:

- Property managers
- Project leaders
- Day to day maintenance managers/operators/technicians

