



SUREURO Management Audit (SMA)

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The SUREURO Management Audit (SMA) is an agenda setting tool that helps you to diagnose where your company stands with respect to sustainable process management, and which helps you to identify opportunities for sustainable process management.

By comparing the scores for appraisal and ambition a housing company can set priorities, develop an agenda for sustainable process management for the short and long term.

The SUREURO Management Audit is an interactive method to assess whether your company is "fit" for adapting the strategies, methods and tools for sustainable refurbishment as developed within the SUREURO project, ranging from strategic management to co-operation management with the tenants, and from design and construction to monitoring and maintenance of refurbishment projects. Based on the gap between your current company's profile and your ambitions, actions for improvement and transformation of your company in a (more) sustainable direction can be defined.

In the audit the following topics are explored:

1. The current strategy of the company and the position of sustainability therein.
2. The current position of the company in its environment.
3. The opportunities for sustainability offered by this position.
4. The strategic choices that will be required when making use of these opportunities.
5. The extent to which the standing organisation is fit to make use of these opportunities.
6. The weakness in the organisation that may jeopardise making use of these opportunities.
7. The presence of preconditions for sustainable process management.

Goal	Identify opportunities for sustainable process management
Method	Interactive assessment method
Tools	Questionnaire, score card, workshop
Facilitation	Preferably by an external consultant
Duration	Individual preparation: 30 minutes. Interactive audit: 0.5 day.
Target group	Preferably representatives of all management layers and staff of the organisation
Status	Agenda setting, not evaluative

Typical users:

Representatives of all management layers and staff of the organisation

Topic 1 CURRENT COMPANY STRATEGY		Appraisal		Ambition							
		your appraisal	company score	1	2	3	4	5	6	7	8
Sustainability / tenants involvement											
1	Does the company strategy focus on environmental sustainability?										
2	Does the company strategy focus on social sustainability?										
3	Does the company strategy focus on economical sustainability?										
4	Does the company strategy focus on cultural sustainability?										
5	Does the company strategy focus on prioritising between (short term) and balancing of (long-term) the ecological, social, cultural and economic sustainability dimensions?										
6	Does the company strategy focus on tenants involvement?										
	sub total										
Vision company											
7	Is the company's mission clear?										
8	Is your vision based on Critical Performance Indicators?										
9	Does the vision include sustainability objectives?										
	sub total										
Mission company											
10	Is the function of the company clear?										
11	Is the company ambitious enough in relation to sustainability?										
12	Is tenants' involvement mentioned in the company mission?										
13	Is contribution to a community mentioned?										
14	Does the company have a distinguished competitive profile?										
	sub total										

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